



Ardeeka

Self-Service Online Account Management

Data Sheet 844-4-ARDEEKA www.ardeeka.com

Provide your customers with 24/7, self-service account management capabilities with SuiteCommerce Customer Center, available in two editions. The Standard edition provides all of the core functionality needed for a complete B2C experience. The Premium edition provides all of the functionality offered in the Standard edition plus additional advanced features for an enhanced B2B experience.

Key Benefits

- Enable buying efficiencies, including support for routine, repeat and bulk ordering.
- Streamline billing with capabilities to view account balance, invoices and transaction history as well as make payments against invoices.
- Reduce support requests with online self-service resources and tools.
- Deliver an optimized mobile experience for smartphones and tablets with responsive web design.

> suite of	ce		Account Re Order		📜 0 items \$0.00		
IOME PRODUCTS		FIND A STORE	ABOUT US	CONTACT U	JS WISHLIST	Keyword Search	٩
		Welcome					
My Account		Recent Order				View All Order History >	
Overview		Recent Orders View All Order					
Orders	•	Order Date	Order Number	Order Total	Status		
Billing	•	2/6/2015	677	\$16,303.13	Pending Fulfillment	View Order Details	
Account Balance Invoices		2/5/2015	676	\$10,088.64	Pending Fulfillment	View Order Details	
Transaction History		My Settings					
Print a Statement							
Settings	×	Profile		Shipping		Payment	
Cases 🕨		Smith Supplies		Main HQ 3420 Fostoria Way		We have no default credit card on file for this account.	
		Is@smith.com (800) 670-2233		San Ramon California 94583 (800) 670-2233		Add a Credit Card	
	Edit		Edit				

Self-Service Account Management

- **Sign in/sign up/forgot password.** Enable account creation, returning customer sign-in and password reset.
- Order history. Provide full access into online order history and details of each order, including billing, shipping and payment information, and order status with tracking links; enable customers to reorder items from order history.
- **Profile management.** Give customers capabilities to manage personal information and email preferences.
- Address book management. Shoppers can manage multiple shipping and billing addresses, including defining default shipping and billing addresses for faster checkouts.





- Credit card management. Allow customers to store and manage credit cards.
- **Returns.** Enable self-service returns management that allows shoppers to initiate an online return authorization.
- **Case management.** Improve engagement and client satisfaction by enabling customers to submit questions or support queries, directly connected to your support desk.
- Account balance. Customers can view summaries of outstanding and available balances, deposits, credit memos and the terms associated with their account.
- **Invoices and payments.** Give customers with terms capabilities to make full or partial payment against a single or multiple invoices.
- **Transaction history.** Allow customers to drill down into the details of all transactions and to save a permanent record.
- Print statement. Customers can download or print their account statement.
- **Product/wish lists.** Shoppers can create and manage lists of favorite or frequently purchased items.
- Quotes. Customers can view quotes created by merchant.

	Standard Edition	Premium Edition
Sign In/Sign Up/Forgot Password	•	•
Profile Information Personal Information Email Preferences Address Book Management Credit Card Management	•	•
Order History	•	•
Reorder Items	•	•
Returns	•	•
Case Management	•	•
Product/Wish Lists*		•
Billing Account Balance Print Statement Invoices & Payments Transaction History & Details		•
Quotes		•

*Not supported on SuiteCommerce SiteBuilder

Learn More: info@ardeeka.com 844-4-ARDEEKA